

SPLASHBACK INFORMATION

GLASS QUALITY

- Toughened Glass is recommended for splashback as it is heat resistant but not heat proof, if flames from a gas cooker touch the glass it can cause damage to glass and paint.
- Mirror is not heat resistant and may crack.
- Mirror is not guaranteed for behind hobs or cookers.

Toughened Glass Painted Splashback panels are supplied in a complete finished condition. We cannot change sizes. Once details have been agreed any changes will be chargeable to the customer.

- Low iron glass is produced with minimum iron content and is best suited for colour matching, however slight variations may still occur.
- Non-standard colours will be produced in sample form at a cost. Acceptance of the sample colour is required prior to order acceptance. Colours produced on glass samples are representative only.

WALL SURFACES

Ensure all surfaces are clean and dry. If the surface is plastered or rendered brick, ensure the walls are completely dry and sealed. Any grout from tiles must be removed by the customer.

Where possible all walls and surface must be level. Glass panels have straight edges and can show bows in walls and edges, we will try our best to pack them out with the adhesive. This is not always possible. Refunds/Replacements cannot be offered for this.

POWER POINTS. LIGHT SWITCHES.

- All power points and switches must have correct mounting plates behind them.
- All power points must be positioned no closer than 20mm from any edge of the glass or 30mm apart from each other. In some case an open shape will be made for a socket. We will advise of this. In some cases, small extra bit of glass can be fitted to hide gaps.

Important Notice – Glass installers (Glaziers) are not licenced to remove or refit general electrical power outlets. All electrical work must be carried out by a licensed electrical contractor. Nor are they carpenters all wood works must be carried out by others.

MANUFACTURING TOLERANCES

- Glass will be cut as best a possible to walls available. +/- 2mm is the industry standard Tolerances for all edges. This includes all templates taken by our Proliners.
- Corners of cupboards and corners of glass - During the polishing process there will be an 8mm internal radius this means there will gaps from the edge of the glass and the edge of the wooden pelmets. If you do not want these gaps, it might be possible to make small adjustments to the wood. This is only done by carpenters.



CLEANING AND MAINTENANCE RECOMMENDATIONS

- Painted glass splashbacks must be kept clean and free from surface contaminants.
- General cleaners recommended for glass are suitable as cleaning agents.
- Sponges, chamois and soft cloths may be used, but must be rinsed regularly to remove any foreign particles that could scratch or mark the glass surface.
- Products similar to steel wool, scourer pads etc. must not be used in any circumstance, as they will permanently damage the product surface.

AFTER THE INSTALLATION

- Do not try and clean the glass. This can cause movement before the glue dries.
- You may see the Glue though some colours, this is normal and will go away after drying.

Any immediate visual defects in glass must be reported within 24 hours of installation.